COPASAH
Global Symposium 2019
Citizenship, Governance and Accountability in Health
Leaving No One Behind: Strengthening Community Centred Health Systems for Achieving Sustainable Development Goals
15 - 18 October 2019, India Habitat Centre
New Delhi, India
PROGRAMME BOOK
Welcome Note from the COPASAH Global Symposium 2019 Coordinator

On behalf of the Symposium organisers, co-organisers and Secretariat, I am delighted to welcome you all to the COPASAH Global Symposium 2019 being held in India, the land of diverse cultures, religions and languages. This Symposium on Citizenship, Governance and Accountability in Health has been collectively shaped by the perspectives and inputs provided by the Global and India Organising Committees that included over 100 leading organisations and intellectuals spearheading the community centred accountability processes.

The Symposium organising group includes the COPASAH Steering Committee, People’s Health Movement (PHM), Accountability Research Centre (ARC) – American University (Washington DC), Global Health Justice and Governance Programme of the Mailman School of Public Health, Columbia University (New York), Institute of Development Studies (Sussex) and Azim Premji University (Bengaluru). This group shouldered the responsibility of designing the symposium to make it practitioner-centred and to provide a space for cutting-edge social accountability practice to be presented, discussed, critiqued and debated.

Citizenship and accountability, especially relating to the life of the marginalised, are in jeopardy all over the world. In such critical times, this Symposium Programme is designed as a conversation between grassroots practitioners, policy advocates, research and academia and the policy makers and implementers. Such conversations are facilitated through seven plenaries, nineteen practitioner huddles, fifteen thematic sessions around five key thematic axes, twelve inter-thematic discourses, three performance and practice based workshops, twenty films and six assemblies endorsing the practitioners’ social accountability charter. The resonance of drum beats, performances (street theatre, forum theatre, short drama) and songs from the community will add colour to the conversations.

Delhi is a historic city of known for its art and architecture with abundance of monuments, gardens, art galleries, mosques, temples and Sufi-shrines. While being the seat of political power, it also reverberates with people’s voices through public protests and rallies building a counter-narrative of people’s struggle for health and dignity. Recently the city has also come to be known for its “Mohalla Clinics” (Neighbourhood Clinics), an innovative model of the Delhi government towards reaching primary health care to its citizens.

I wish you all a rich, engaging and memorable time at this symposium and a pleasant stay in Delhi.

E. Premdas Pinto PhD
Coordinator – COPASAH GLOBAL SYMPOSIUM 2019
On behalf of the Symposium Organising Committee
Dear Delegate/Colleague,

I am privileged to welcome you to the Global Symposium on Citizenship, Governance and Accountability 2019 on behalf of the COPASAH Steering Committee. COPASAH as you may know is a global community of practitioners working on social accountability and community action. COPASAH emerged from a small gathering of practitioners in Johannesburg in 2011 convened through the support of the Open Society Foundations. Many of us had been working with communities in different parts of the world, exploring ways in which they could engage in the health governance process. This was a departure from the ‘health education’ mode of engagement which assumes communities are ‘ignorant’ and need to be taught how to care for their health appropriately. Our work had convinced us that the situation was different on the ground. In the field healthcare delivery systems were often unable to deliver appropriate services even when the communities approached them. Unavailability of drugs, poor service standards, delayed services, unavailability of properly qualified practitioners and similar problems were commonly faced by the community.

In August 2000 the UN Committee on Economic Social and Cultural Rights outlined how the right to health, an obligation of the state towards its citizens, could be operationalised. After the adoption of the Millenium Development Goals, many countries had adopted targets and indicators of health care services. These benchmarks along with quality standards started being utilised by many practitioners to compare the actual experience of communities vis-a-vis their country’s publicly declared commitment. These grounded ‘assessments’ inverted the usual top-down practice of experts studying the status of health care service delivery. It provided communities ‘data’ to negotiate improved services from their providers. The meeting in Johannesburg was an exciting moment because we realised that there was a diversity of practice in different geographical, cultural and political/governance contexts. There was rich experience in the group which could be a learning resource for all of us. COPASAH emerged as a platform for continued learning and sharing.

In the seven years since COPASAH was formally started, the practice of social accountability in strengthening public services has grown and is seen as a means for ‘demand generation’ or for increasing ‘system efficiency’. Tools like ‘community score cards’ or mobile apps are being promoted to improve service delivery. Meta-analyses and RCTs are being conducted to identify the marginal benefit of these approaches. However the opinion is divided as one set of results has been found to contradict another set. This is the context in which we are convening the COPASAH Global Symposium in 2019.

The COPASAH community has grown tremendously in these years. It has served as a learning platform for practitioners across the world with regional nodes in Latin America, Sub-Saharan Africa and South Asia. We have been joined by researchers who are curious to understand this interface between a technical issue like health care and the politics and practice of governance. This Symposium will be the first opportunity for many of

Welcome Note from the Global Convenor COPASAH Steering Committee.
us to come face to face with other practitioners and researchers in a joint exploration and co-learning process. What does ‘social accountability’ mean to marginalised communities like the Maya people who live in the high Andes? Do the global targets and indicators translate into effective ‘conversation’ between providers and communities in rural Africa or South Asia? How best can communities communicate with policy-makers in the context of ‘evidence-based policy making? How best can these practices be strengthened to achieve the aspirations of the Sustainable Development Goals (SDGs) and Universal Health Care (UHC)?

Global policy making is evolving and throwing up new challenges. While Governments are making promises to improve the lives of their most deprived, the overall share of public services are shrinking as government services are no longer considered efficient or effective. The share of the private sector in health care service delivery is huge, especially in many countries of the global South. But communities have little or no role in providing quality or regulatory feedback. In a global marketplace of transnational enterprise, the community is insignificant, and even Government’s rarely exercise regulatory restraints. What will be the new ‘evidence’ or what new ‘alliances’ are necessary for making accountability count in these circumstances?

We are delighted to welcome you to India and to Delhi. Social accountability practices across the world have been inspired by some Indian campaigns like those around the ‘Right to Information’ and ‘Right to Food’. The National health programme had provided an opportunity for communities across the country to participate in Community Monitoring of the National Rural Health Mission This was subsequently expanded to Community Action in Health in the National Health Mission. Social Audits have been included as part of the integral process of the Mahatma Gandhi National Rural Employment Guarantee Scheme (MNREGS). We hope to share some of these experiences to further enrich the learning processes at the Symposium.

We hope that the COPASAH Symposium in Delhi will provide us ample opportunity to share our experiences and discuss our many questions and concerns. The Secretariat has worked tirelessly for nearly one year, putting together the outlines of the Symposium and colleagues have supported us to put together what we believe is both an exciting and challenging programme.

I would like to thank William and Flora Hewlett Foundation for providing us with the initial grant to envisage Symposium. I am grateful to every one of our supporters who have joined us to enrich the programme in many ways. Delhi is an old and enchanting city and the venue India Habitat Centre provides an open and welcoming environment. I hope that you have a thought-provoking and stimulating experience and lay the foundation for many friendships and collaborations.

Thank you for joining us!

Abhijit Das
Global Convenor
COPASAH Steering Committee
The Global Symposium on *Citizenship, Governance and Accountability in Health* is being organised by Community of Practitioners on Accountability and Social Action in Health (COPASAH). COPASAH was started in 2011 by a group of practitioners, who had been using Social Accountability approaches to strengthen the linkage between communities and the health system to provide quality and accountable care.

The theme of the COPGS 2019 is *Leaving No One Behind: Strengthening Community Centred Health Systems for Achieving Sustainable Development Goals.* The Symposium is being organised between 15th and 18th October 2019 at the India Habitat Centre, New Delhi – India. It brings together 500 delegates from diverse political, social and cultural contexts including COPASAH members from Latin America, Southern Central Europe, Sub Saharan Africa, Eastern and Southern Asia along with researchers, programme managers, donors and policy makers in the field of public health governance.

The Symposium is being organised by COPASAH in collaboration with several global and Indian partners including the People’s Health Movement, Azim Premji University – Bengaluru (India), Accountability Research Centre – American University - Washington DC (USA), Institute of Development Studies – Sussex (UK), Global Health Justice and Governance Programme – Mailman School of Public Health, Columbia University New York (USA).

The venue of the COPASAH Global Symposium on Citizenship, Governance and Accountability in Health, is India Habitat Centre (IHC). IHC is located in the South Central part of New-Delhi on the Lodhi Road.

**India Habitat Centre (IHC),**
Lodhi Road, New Delhi - 110003
Phone: +91-011-24682001-05
Email: info@indiahabitat.org
**GENERAL INFORMATION**

**Symposium Secretariat Office:** Symposium Secretariat office is located in the basement of the Convention Centre at the venue (India Habitat Centre), one level below the entrance.

**Registration & Information Desk:** The Registration & Information Desk is located in the Silver Oak Patio.

**Registration:** All the participants should have registered themselves online on the Symposium portal. Registration opens at 0900 hrs (IST) on October 15, 2019 and will be open till 18.00 hrs (on October 15-16, 2019). On-spot registrations are not available. Pre-registered guests who are reaching on October 17 and October 18, please contact the Symposium Secretariat office for obtaining your badge and delegate kit.

**Badges:** At the Symposium, name badges MUST be worn at all times as they verify that you are a registered participant. Name badges will not be re-printed, so please ensure you do not lose them. The loss of a badge should be reported to the COPASAH Symposium Secretariat office.

**Security:** Every visitor who comes to India Habitat Centre may have their bags searched. We therefore ask you to consider keeping bags and possessions to a minimum. Please consider the size of your bags, – no larger than a laptop bag is advisable. Please cooperate with security staff if they remind you to wear your badges.

**Cellular phones and other noise-making devices:** Please mute your cellular phones and other noise-making devices during the sessions.

**Internet access:** There would be wifi/internet hubs available in designated spots on each floor; the volunteers will assist you to log in and access the internet.

**Exhibition booth** The exhibition areas are located in Silver Oak Patio and will open from 0900 to 1800 hours everyday. For details refer to the program.

**Language of the Symposium and Interpretation:** The official language of the Symposium is English; however, for all plenary sessions and some concurrent sessions interpretation will be available in Hindi and Spanish. Interpretation headsets will be available in Hindi and Spanish; the headsets should be returned to the concerned persons. In the informal spaces, there are volunteers with ‘May I Help You’ badges, who will help interpretations for Hindi and Spanish participants.

**Lost and found** : Lost and Found is handled by the Symposium Office. Any items found may be handed to the “Help Desk” desk at the Silver Oak Patio.

**Re-useable water bottles:** In the interest of reducing plastic waste we are providing each delegate with a re-fillable water bottle in the delegate bag. There will be water stations in multiple locations at the venue to re-fill your water bottle during the Symposium.

**Smoking:** India has a strict prohibition on smoking in public places. Smoking is not permitted during Symposium sessions or anywhere inside the India Habitat Centre. Should you wish to smoke, please ask the volunteers or security to identify the designated areas for smoking.

**Speaker Ready Room:** The speaker ready room is located on the upper level (first floor) in Hall Chinar. All presenters will be required to bring their presentation on a USB stick to the speaker ready/preview room the day prior to your session. The room will be open from 0830 hours to 1830 hours. You may send your presentation by email: copasahspeakers@gmail.com

**Welcome Dinner:** The inaugural session will be held from 1930 to 2130 hours on Tuesday 15 October 2019 followed by dinner at the Hub lawns.
**Meals:** Breakfast is organised at the place of accommodation. Lunch and Tea/ Coffee will be served at the Symposium venue in the designated Lunch and Tea areas. Food coupons will be provided to the delegates at the time of the registration along with the delegate registration kit. No meal will be served without the food coupons, so kindly keep your coupons with care.

**Reimbursements:** For those who are eligible for reimbursements as per individual communication- submit your supporting documents with the reimbursement/claim form to Financial Desk at the Symposium Secretariat Office at the venue. Please note that reimbursements will be done ONLY on submitting ORIGINAL INVOICE/ BILLS. Those whose travel has been supported by COPASAH, please do not forget to submit your BOARDING PASSES at the time of submitting your reimbursement forms.

**Currency Exchange:** Currency Exchange will be available at the venue and is managed by the Event Management Company, Alpcord Network. They will be available at the Help Desk at the Silver Oak Patio.

**Certificate of attendance** A certificate of attendance will be sent by email to you after the Symposium. Please note printed copies will not be available in Delhi.

**Important Advisory:**

- **ANTI–SEXUAL HARASSMENT LAWS:** India has a strict law against sexual harassment of women at workplace. Symposium venue falls under the definition of workplace. For the period of the Symposium a Committee has been constituted which will be effective from 0900 Hours 15 October 2019 Wednesday to 1800 hours 18 October 2019 Friday with the following members-
  1. Sunita Bandewar, HELI-FMES, India -Convener and Presiding Officer
  2. Marta Schaaf, MSPH - GHGJ, USA-Member
  3. Moses Mulumba, CEHURD, Uganda – Member
  4. Claudia Lema, Salud Sin Limites, Peru

- **CODE OF RESPECTFUL BEHAVIOUR:** Symposium has provided a Code of Respectful Behaviour at the COPASAH Global Symposium 2019. It is advised that everyone should read it carefully. Signature of consent to abide by this CODE will be taken at the time of registration.

**Mechanism for Grievance Redressal under this CODE:**

- A Committee Room, dedicated to redress any grievance is located in the Symposium Secretariat Office in the basement. A copy of all the relevant laws is available in the Committee Room as well as at the ‘Help Desk’ in the Silver Oak – Patio (i.e. the registration place).
- Committee members will be available between 1400 – 1800 hours, during 15-18 October, on prior communication only.
- Following are the contact methods to send any grievance related communication/complaint relating to this CODE:
  - WhatsApp Number: +918800607304
  - Email address : copgs2019.grievance@gmail.com
  - Committee phone number: +917838188927

- **CONSENT FOR PHOTOGRAPH:** Registration to the Symposium presumes your consent to be photographed at the venue of the Symposium. However, if you do not wish to be shown in any photograph, a badge will be provided to you, which you can wear on your sleeves or prominent place on your body. Identity will be protected of such persons in COPASAH publications.
Satellite Sessions

The Satellite Sessions are organised on 15 October 2019 by various organisations working on the social accountability practice and sharing the ethos of COPASAH. There are 14 satellite sessions on various themes such as right to abortion, transformative politics of social accountability, strengthening coalitions of the marginalised, men’s accountability towards gender and social justice and the like.

Plenaries

The Plenaries include Inaugural Plenary (15th Oct.), Morning Plenaries which are on specific issues, Evening Plenaries that are designed as learning synthesis of the day and a Closing plenary (18th Oct.). The plenaries are designed to set the framework of the discussions, provide insights into various inter-sectional issues related to accountability and raise critical questions for deeper examination of the field of accountability.

Practitioner Huddle

Practitioner Huddle consists of short sessions of 45 minutes on 16 & 18 October 2019, scheduled between 1100 – 1145 hours. It includes moderated discussions on themes such as information communication technologies (ICTs), mental health and social movements in relation to accountability, woven around sharing practice, book release, photo-stories, performances (street theatre), poster-presentations and films.

Thematic Sessions

The thematic sessions are constructed around the five key themes of the Symposium, designed with the key purpose of field-building and facilitating critical discussions. Each theme has three sessions between 1200 - 1330 hours [16, 17 & 18 October 2019], one on each day of the Symposium, designed around varied practices of accountability drawn from global south.

Workshops

There are three workshops between 1200 - 1330 hours [16, 17 & 18 October 2019] in the symposium which are of special significance. Two workshops are performance based, one relating to the autonomy and wellbeing of women, and the other designed around the legislative and image theatre. A third session on legal strategies will present the practice of using legal power for social accountability.

Inter-thematic Sessions

The inter-thematic sessions facilitate discussions around critical and intersecting themes and issues that determine the politics of social accountability in its interface with global policies. Twelve such sessions between 1430 - 1600 hours [16, 17 & 18 October 2019] in the symposium are around the themes of fiscal governance, determinants of health, governance of for-profit sectors, closing civic space, research and politics of knowledge, funding for social accountability, and accountability related to the issues of sexual reproductive health and persons with diverse sexual orientations, gender identities and expressions.
Assemblies

- **Regional Assemblies (17 October, 11.00-11.45)**
- **Practitioner Assembly (18 October, 14.30-16.00)**

The six regional or thematic assemblies and a practitioner assembly are spaces for practitioners and other intellectuals and supporters from research or policy making/implementing institutions to voice out the values, frameworks, challenges towards drafting a global social accountability charter and call for action, demanding health and health care as a fundamental human right. It includes the citizenship right of demanding accountability from various stakeholders in order to strengthen citizenship.

Creative Spaces

**Space: Silver Oak – Patio and Theatre**

The creative spaces are designed to facilitate smooth interactions and exchange among practitioners from various cultures, ethnicities, languages between delegates coming from about 40 countries. Creative spaces primarily include informal spaces (exhibition booths, hangout spaces, accountability practice displayed through posters, songs and performances), films on various themes of social accountability (in Theatre – Kadamba) and personal exchange over lunch and tea.
October 15, 2019 Tuesday

SATELLITE SESSIONS (0900 TO 1800)
INAUGURAL SESSION (1930 TO 2130)
Satellite Sessions

Satellite Session: 0930 Hours

Satellite Session 1: Strengthening coalitions of marginalized people’s groups for inclusive reproductive health advocacy: sharing of experience and way forward

Time: 0930 to 1300 Hall: Silver Oak 2

Organiser: National Alliance for Maternal Health and Human Rights (NAMHHR)

Co-organiser: Centre for Health and Social Justice

Chair: Basavi Kiro, Co-convenor NAMHHR, India.

Brief: A collective reflection by the State level networks who are partner in the project to reflect on their experience of use of mobile app first time for inquiring the maternal health services. It will lead to understanding what kind of values it added in the process of Community Based Enquiry and in future what needs to be done for optimum use of it.

Satellite Session 3: Transformative politics of social accountability in India: Landscape of social accountability work in India

Time: 1130 to 1300 Hall: Silver Oak 1

Organiser: National Foundation for India (NFI)

Chair: Prof. Niraja Jayal, Jawaharlal Nehru University

Brief: The pioneering work in India over decades by committed activists among most marginalized groups as well as policy actors, drawing out learnings from long-term campaigns on basic needs; as well as raising questions from transpeople at the margins of citizenship.

Satellite Session 2: The right to safe abortion: recognising its importance, building solidarity and mobilising for change

Time: 1130 to 1300 Hall: Magnolia

Organiser: Asian-Pacific Resource and Research Centre for Women (ARROW)

Co-organiser: Naripokkho, Bangladesh; CommonHealth, India; Women’s Global Network for Reproductive Rights, Philippines

Chair: Sai Jyothirmai Racherla

Brief: Strengthening the movement to demand for the right to safe abortion and achieve universal SRHR for all by drawing from learning on the ground and mobilising for change at the local levels.

Satellite Session 4: Men’s accountability towards gender and social justice.

Time: 1130 to 1300 Hall: Mahogany

Organiser: Centre for Health and Social Justice

Chair: Vanita Nayak Mukherjee, Executive Committee member, DAWN

Brief: This satellite session presents a spectrum of experiences by diverse civil society groups across India that are working to improve male accountability on issues of equity and equality with a focus on improving outcomes for women and girls and marginalised groups.

Satellite Session 5: Ensuring accountability and transforming governance

Time: 1130 to 1300 Hall: Casuarina

Organiser: Centre for Catalyzing Change (C3)

Chair: Dr Leila Caleb Varkey, Senior Advisor, Reproductive Health and Rights, C3

Brief: This session will share experiences and insights from C3’s initiatives to leverage local leadership from Panchayati Raj Institutions (Local Self Government) and Rogi Kalyan Samiti (Patient Welfare Society) to ensure accountable local health services in India.
Satellite Session: 1430 Hours

Satellite Session 6: Transformative politics of social accountability in India: Voices from the ground.

Time: 1430 to 1600    Hall: Silver Oak 1

Organiser: National Foundation for India (NFI)

Brief: Interactive session using discussions with hands-on practitioners, through visuals that present experiences from multiple sectors like health, nutrition, social security; among diverse marginalized groups such as religious minorities, transgenders and so on. Methods, key challenges and learning will be shared.

Satellite Session 7: Social accountability experiences for improving access to quality health services for indigenous, excluded communities and those in fragile contexts: HENI (Health Equity Network India) perspectives

Time: 1430 to 1800    Hall: Mahogany

Organiser: Health Equity Network of India

Chair: Sundari Ravindran, Convener, Health Equity Network India (HENI)

Brief: This workshop will provide participants an exposure to diverse experiences from the field in India, Brazil and Mozambique on mobilising around social determinants of health inequities experienced by indigenous, excluded and vulnerable communities. Building on these experiences, they will together develop an in-depth understanding of social accountability for health for indigenous, excluded and vulnerable populations.

Satellite Session 8: “Including the Excluded”: The imperative of involving multi-stakeholder forums to ensure responsive governance of health systems in the movement towards UHC in India

Time: 1430 to 1600    Hall: Magnolia

Organiser: Anusandhan Trust - SATHI, India

Co-organisers: World Health Organization, India

Chair: Prof Jonathan Fox - Accountability Research Centre, USA

Brief: This workshop aims to identify and discuss inclusive approaches to ensure social accountability and regulation of health care providers in public and private health sector. It promotes the relevance of multi-stakeholder platforms in enabling collective action in the movement towards Universal health care in India.

Satellite Session 9: Social accountability for the rights of manual scavengers

Time: 1430 to 1600    Hall: Silver Oak 2

Organiser: COPASAH & THAMATE

Co-organisers: Jagrutha Mahila Sanghatane (JMS), People’s Health Centre – CHSJ, Dalit Human Rights Forum- Karnataka (DHRF-K), Safai Karmachari Kavalu Samiti (SKKS)

Chair: K. B. Obalesh

Brief: Several organisations relentlessly worked for the rights of manual scavengers, converging into a national level campaign aimed at the eradication of the practice of manual scavenging in all forms and the rehabilitation of those who were engaged in it so far. This satellite session organised by several grass roots rights based organisations and networks will highlight the journey of advocacy efforts climaxing in the national legislation in 2013 and the efforts thereafter to implement the Act.
Satellite Session 10: Community engagement and accountability in health emergencies

Time: 1430 to 1600  Hall: Casuarina

Organiser: Centre for Health & Social Justice
Chair: VR Raman, WaterAid, India

Brief: The session intends to understand how community engagement and accountability systems are shaped in multiple health and related emergency contexts, and to develop a synthesis of learnings for community engagement and accountability from such experiences.

Satellite Session: 1630 Hours

Satellite Session 11: Transformative politics of social accountability in India: What could we do differently?

Time: 1630 to 1800  Hall: Silver Oak 1

Organiser: National Foundation for India (NFI)
Chair: Anuradha Joshi, IDS Sussex

Brief: An interactive session drawing out the key takeaways from experiences across multiple sectors among diverse marginalized groups; reflecting on key challenges and learning, and drawing out lessons on what could be innovative ways forward in our practice of social accountability.

Satellite Session 12: Healthcare through insurance and “Strategic Purchasing”: Need for re-orienting the discourse towards public provisioning

Time: 1630 to 1800  Hall: Casuarina

Organiser: People’s Health Movement
Chair: Rema Nagarajan, Health Journalist (India)

Brief: The session juxtaposes the model of public provisioning of healthcare to an insurance-based model of healthcare. It highlights how the latter plays havoc with health systems of a country and is essentially exploitative and iniquitous in nature.

Satellite Session 13: Men as agents of social norm change

Time: 1630 to 1800  Hall: Silver Oak 2

Organiser: Centre for Health and Social Justice
Chair: Dr Shashikant Ahankari, Halo Medical Foundation (HMF)
Co-chair: Dr Santosh Giri, Kolkata Rista

Brief: Sharing of findings from the field of action research projects with men and boys that address issues of women and girls’ empowerment and social inclusion.

Satellite Session 14: “Taking forward the movement for Patients’ Rights in India- Taking stock of the advocacy campaign for Patients’ Rights in India – insights & strategies.

Time: 1630 to 1800  Hall: Magnolia

Organiser: Anusandhan Trust - SATHI, India
Co-organisers: COPASAH, India
Chair: Dr Abhay Shukla

Brief: This workshop aims to evaluate the progress of the campaign for Patients’ Rights in India and deliberate over the next milestones. It aims to define the campaign climate and identify agents of change and advocacy actions for the next phase of the campaign.
INAUGURAL PLENARY

Title: Beyond ‘Good Governance’ : The importance of community engagement in accountability

Time: 1930 to 2130 Hall: Stein Auditorium

Compere: Surekha Dhaleta, COPASAH Global Symposium 2019 Secretariat

Short film: Sambit Mohanty COPASAH Global Symposium 2019 Secretariat

Welcome Address: Abhay Shukla COPASAH Steering Committee Member

Keynote Address: Aruna Roy, MKSS India

Community voices from across the world
- Rosaura Medina, Network of Community Defenders, Guatemala
- Shakuntala Bhalero, Private Sector Accountability, India
- Nyombi Tazan Jaffar, AFFCAD, Uganda
- Sangita Maurya, SAHAYOG India
- Wilson Asibu, EQUINET, Malawi

Symposium outline: E. Premdas Pinto, Coordinator COPASAH Global Symposium 2019
- Cultural programme
- Thamate, Karnataka India
- Kolkata Rista, Kolkata India

DINNER- the HUB lawns
October 16, 2019 Wednesday

MORNING PLENARY (0900 TO 1030)
PRACTITIONER HUDDLE (1100 TO 1145)
THEMATIC SESSION (1200 TO 1330)
INTER-THEMATIC SESSION (1430 TO 1600)
EVENING PLENARY (1630 TO 1800)
**MORNING PLENARY**

Title: Social accountability and citizenship in a globalised world.

Time: 0900 to 1030      Hall: Silver Oak

Moderator: Abhijit Das, CHSJ, India

Co-moderator: Anuj Kapilashrami, Queen Mary University, UK

Panelists:
1. Jonathan Fox, ARC, American University, USA
2. Moses Mulumba, CEHURD, Uganda
4. Sowmya Kidambi, SSAT, Hyderabad, India
5. Bezwada Wilson, Safai Karmachari Andolan, India

Brief: The moderated panel discussion would help in laying out the big picture of healthcare, political economy of global decision-making and global health, neoliberal policies vis a vis role of state, private sector, global institutions.

**PRACTITIONER HUDDLE**

**Huddle 1: Using ICT for social accountability**

Time: 1100 to 1145      Hall: Silver Oak 1

Moderator: Marta Schaaf MSPH - GHJG, USA

Brief: Moderated Discussion

**Huddle 2: Local health traditions: plurality and marginality in South Asia**

Time: 1100 to 1145      Hall: Silver Oak 2

Moderator: Arima Mishra, APU, India

Brief: Book release and discussion

**Huddle 3: Photo story on accountability processes**

Time: 1100 to 1145      Hall: Casuarina

Moderator: Sunita Bandewar, FMES, India

Brief: Photo stories of -Manual Scavenger’s Community (India); Roma Community (Macedonia); Community Action (Mozambique)

**Huddle 4: Mental health and accountability approaches**

Time: 1100 to 1145      Hall: Magnolia

Moderator: Kaaren Mathias, EHA & Sathyasree Goswami, TISS, India

Brief: Film and moderated group discussion

**Huddle 5: Public health, governance and accountability for the marginalised.**

Time: 1100 to 1145      Hall: Maple

Moderator: Arun Lobo, Vimukti, India

Brief: Films based facilitated discussions

**Huddle 6: “Halaat 21”- Street theatre performance**

Time: 1100 to 1145      Hall: Theatre- Amaltas

Moderator: Kanchan Pawar and Abhay Shukla, SATHI, India

Brief: Theatre for Mobilisation on Health and Patient Rights by Students of Gargi College, Delhi
THEMATIC SESSIONS

THEME 1: Community action in governance and accountability for health systems strengthening

Title: Setting the stage: Locating community action within an accountability framework.

Time: 1200 to 1330 Hall: Magnolia

Moderator: Y.K. Sandhya, SAHAYOG, India

Panelists:
1. Anuradha Joshi, IDS, Sussex UK
2. Diunugalage Lalith Senarathna, Rajarata University, Sri Lanka
3. Kabanda David, CEHURD, Uganda
4. Smita Bajpai, Chetna, India

Brief: Using a combination of methods the facilitator will guide the discussion towards evolving a common understanding of Social Accountability and a collective agreement on its principles will be developed. Participants will be able to locate their experiences within a multi and interlinked level of Social Accountability.

THEME 2: Improving access to quality health services for the indigenous, excluded, vulnerable communities and those in fragile contexts

Title: Current practices

Time: 1200 to 1330 Hall: Silver Oak 2

Moderator: Walter Flores, CEGSS, Guatemala.

Panelists:
1. Ariel Frisancho, CMMB, Perú
2. 22 participants will orally present their work in small groups

Brief: All session participants will have an opportunity to present their current practice addressing what are the most relevant demands or struggles in one’s community/territory; the current practice around health accountability, success achieved and outlining the current challenges.

THEME 3: Advancing the agenda for sexual and reproductive health rights

Title: Understanding and addressing social hierarchies through SRHR accountability work.

Time: 1200 to 1330 Hall: Silver Oak 1

Moderator: Jashodhara Dasgupta National Foundation of India, India

Kerry Scott Independent Researcher, India

Panelists:
1. Narsamma Kotnekal, JMS, India
2. Eugen Ghita, Roma Just, Romania
3. Nyombi Tazan Jaffar, AFFCAD, Uganda
4. Luz Estrada, ForoSalud and Ariel Frisancho, CMMB Peru
5. Shruti Arora, The YP Foundation, India

Brief: This panel will interrogate how various axes of inequities and injustice that are prevalent in society influence sexual and reproductive health rights, and what elements must form a part of accountability practice, both at the interface of communities with health systems, and also within health systems and communities themselves.

THEME 4: Setting the framework and agenda for people centred accountability of private and corporate health care sectors

Title: Changing nature of the private medical sector – An overview of the emerging trends of commercialisation & corporatisation in the healthcare sector.

Time: 1200 to 1330 Hall: Maple

Moderator: Susana Barria, Population Services International, India

Panelists:
1. Shweta Marathe, SATHI, India
2. Ravi Duggal, Independent Researcher and Activist, India
3. Dr Sharad Onta, PHM Nepal.
4. Ms. Juliana Nantaba, OSF, USA.
**Brief:** This session will set the context for the thematic track by examining the forces in play behind the increasing commercialisation and corporatisation of health systems across most LMICs and its critical implications for the future of healthcare.

**THEME 5:** Forging Alliances between the Community and the Health Care Workers

**Title:** Locating health care workers: Interface of health system and community

**Time:** 1200 to 1330  
**Hall:** Casuarina

**Moderator:** Kaveri Mayra, Advisor, ANSWERS, India

**Panelists:**
2. Buluma Saikia, AIFANMLHYA, India.
3. Neelam Jatav, ASHA, India
4. Yombo Tankano, CMMB, USA
5. Anita Panwar, AIGNF, India
6. Sneha Makkad, SAMA, Delhi

**Guided Poster Interactions:**
1. Fidele Mukinda Kanyimbu, UWC, South Africa.
5. Vincent Mubangizi, MUST, Uganda
7. Wilson Damien Asibu, CMPD and EQUINET, Malawi.
8. Devaki Nambiar, TGI, India.
9. Martha Ghosh, ANM, India.

**WORKSHOP**

**Title:** What’s the Matter?- Performance based facilitated discussion on ‘wellbeing’.

**Time:** 1200 to 1330  
**Hall:** Theatre- Amaltas

**Moderator:** Anitha Santhanam, Gudugudupukkari, India

**Co-moderator:** Sathyasree Goswami, Research Scholar-TISS, India

**Brief:**
- More or less?
- Better or worse?
- Lost or found?

What’s the measure of a human being’s health and wellbeing? Who decides? How does the being respond to being continuously measured, assessed, evaluated, judged? Is this ‘well being’? Locating the ‘self’ within a psycho-social context this session will be a combination of performance and discussion.

**INTER-THEMATIC SESSIONS**

1. Africa-Asian dialogue

**Venue:** Theatre -Amaltas  
**Time:** 1430 to 1600 hours

**Host:** OSIEA, CEHRUD, PHM & SAHAJ

**Moderators:** Opio Geoffrey Atim - OSIEA, Uganda.

**Panelists:**
- Jane Nalunga, SEATINI, Uganda
- Sai Jyothirmai Racherla, ARROW, Malaysia
- Priya John, CommonHealth, India
- Peninah Khisa PHM, South Africa

**Brief:** Ushering in a dialogue between the accountability practitioners from African settings and the Asian contexts, this session will bring together exchange of experiences and challenges in order to build stronger southern solidarity. In both these contexts, even within the political democracies, it is seen that the
elected governments are by and large swayed by the influence of neo-liberal economic policies, privileging the for-profit corporate sector over the interests of public good of the people.

2. Understanding the intersection of health, accountability and public finance from a citizen’s perspective

Venue: Silver Oak 1
Time: 1430 to 1600 hours
Host: International Budget Partnership (IBP), USA
Moderator: Brendan Halloran, IBP, USA
Panelists:
- Jay Kruuse, PSAM, South Africa
- Mokeira Nyagaka, IBP, Kenya
Brief: This session (first of two on public finance and health provision), will be a participatory exploration of the ways in which public finances and public health systems connect to each other. The session will focus on practical approaches and address key questions towards understanding both the challenges and opportunities for community action in accessing public resources for health.

3. Accountability for SRHR: challenging the status quo

Venue: Casuarina Time: 1430 to 1600 hours
Hosts: IAP, HRP, WHO
Moderator: Asha George, UWC, South Africa
Panelists:
- Gita Sen, IAP & PHFI, India
- B. Subhashri CommonHealth, India
- Marta Schaaf, GHJG, Columbia University, USA
- Victoria Boydell, Graduate Institute Geneva, Switzerland.
- Rajat Khosla, WHO HRP, Switzerland.
Brief: Global strategies and commitments for sexual and reproductive health and rights (SRHR) underscore the need to strengthen rights-based accountability processes. Yet there are gaps between these ambitious SRHR rights frameworks and the constrained socio-political lived realities within which these frameworks are implemented. This session will address these gaps by reviewing the evidence on the dynamics and concerns related to operationalising accountability in the context of SRHR.

4. Strengthening participation in governance: addressing closing civic spaces

Venue: Magnolia Time: 1430 to 1600 hours
Host: COPASAH
Moderator: Amitabh Behar, CEO, Oxfam India, New Delhi
Panelists:
- M J Vijayan, India
- Lysa John Berna, CIVICUS, South Africa
- Clara Benilda Batzin Churunel, CEGSS, GUATEMALA
- Naomi Hossain, ARC, USA.
- Joyce Kilikpo Jarwolo, PHI, Liberia
Brief: This session intends to recognize the closing civic space that pose a major challenge to accountability and to further discuss on a larger accountability eco-system that includes a fair space for civil society to negotiate with political and state power at different stages. It would explore various pathways to reclaim this space since governments and public systems should be accountable to communities in order for people to enjoy complete citizenship.

5. Social determinants of health and political economy of health

Venue: Silver Oak 2 Time: 1430 to 1600 hours
Host: People’s Health Movement (PHM)
Moderator: Louis Reynolds, PHM-South Africa
Panelists:
- Julia Robinson, HAI, UW, USA
- Zakir Hossain, PHM, Bangladesh
Brief: This session on political economy of health will dwell upon the changing structural determinants, often expressed through the articulation of written or unwritten policies at the national and global levels. The structural determinants are various the socio-cultural and political structures that influence most of the health outcomes of the marginalized populations.

6. Politics of knowledge, indigenous communities and practices

Venue: Maple  Time: 1430 to 1600 hours

Host: COPASAH

Moderators:
- Ritu Priya, Jawarharlal Nehru University, India
- Arima Mishra, Azim Premji University, India

Speakers:
- Mira Sadgopal and Lindsay Barnes Jeeva Collective, India
- Sunandamma, JMS, India
- Walter Flores, CEGSS, Guatemala
- P.M. Unnikrishnan, TUHST, India, and UNU-IIH, Malaysia
- Danilo Ramos, UFBA, Brazil

Brief: This session will closely interrogate the hegemony of dominant knowledge and its ramifications for community/people’s health. Building upon work of some of the practitioners’ in building legitimacy to community’s knowledge systems such as the Jeeva Project (the knowledge of TBAs), knowledge of health workers in communities, indigenous healing methods and processes etc. The discussion will focus on pathways to deconstruct and reconstruct health knowledge, re-position community’s knowledge systems and practices.

EVENING PLENARY

Title: Knowledge building and learning synthesis-1

Time: 1630 to 1800  Hall: Silver Oak

Moderator: Moses Mulumba, CEHURD, Uganda.

Synthesis: Ana Lorena Ruano, International Health & Equity Journal, Norway

Panelists:
1. Sai Jyothirmai Racherla, ARROW, Malaysia
2. Clara Benilda Batzin, CEGSS, Guatemala.

Brief: This synthesis session will start with a short 10-15 minute overview of the learnings gleaned from the various panels. This will be followed by short inputs from 5 panellists chosen from among the practitioners. The session will be then open to the floor for discussion of the learning and additional learnings from the floor. The panel will then end with a short reflection from one of the COPASAH steering committee members on where the community is based on the day.
October 17, 2019 Thursday

MORNING PLENARY (0900 TO 1030)
REGIONAL ASSEMBLIES (1100 TO 1145)
THEMATIC SESSION (1200 TO 1330)
INTER-THEMATIC SESSION (1430 TO 1600)
EVENING PLENARY (1630 TO 1800)
MORNING PLENARY

Title: Role of accountability and participation in meeting health and development goals: Operationalising our concerns and principles

Time: 0900 to 1030 Hall: Silver Oak

Moderator: Asha George, University of Western Cape and HSG

Co-moderator: Marta Schaff, MSPH - GHJG, USA

Panelists:
1. Sara Van Belle, ITM, Belgium
2. Brendan Halloran, IBP, USA
3. Walter Flores, CEGSS, Guatemala
4. Aminu Magashi Garba, AHBN, Nigeria

Brief: This panel discussion entails critically examining the health-related goals of the SDGs, development goals and the role of Accountability and Participation and related intersectoral concerns.

REGIONAL ASSEMBLY

Regional Assembly provides a space to articulate regional actions for strengthening accountability practices globally. These assemblies will discuss the charter briefly and draw out the regional issues for the Social Accountability charter.

Assembly 1: Regional Assembly - Latin America

Time: 1100 to 1145 Hall: Silver Oak 2

Moderator: Walter Flores, CEGSS, Guatemala and Ariel Frisancho, CMMB, Peru

Assembly 2: Regional Assembly - Africa

Time: 1100 to 1145 Hall: Casuarina

Moderator: Moses Mulumba, CEHURD, Uganda and Aminu Magashi Garba, AHBN, Nigeria

Assembly 3: Regional Assembly - Southern Central

THEMATIC SESSIONS

Theme 1: Community action in governance and accountability for health systems strengthening

Title: Community action in governance and accountability for health systems strengthening

Time: 1200 to 1330 Hall: Magnolia

Moderator: Renu Khanna, SAHAJ, India

Panelists:
1. Nitin Jadhav, SATHI, India
2. Imelda Namagga, UDN, Uganda
3. Carlos Osvaldo, CEGSS, Guatemala
4. Anna Mmolai-Chalmers, LEGABIBO, Botswana
5. Businge Richard, World Vision, Uganda

Brief: Building on discussions held in Session 1, this session would hold discussions to situate one’s practice within a range of alternatives, while recognising the importance of locating interventions within the given context.

Theme 2: Improving access to quality health

Europe

Time: 1100 to 1145 Hall: Maple

Moderator: Borjan Pavlovski and Jasminka Frischchikj, ESE, Macedonia

Assembly 4: Regional Assembly - South Asia

Time: 1100 to 1145 Hall: Theatre - Amaltas

Moderator: Renu Khanna, SAHAJ, India and Abhay Shukla, SATHI, India.

Film: ‘Towards an Awakening’- Defending the rights of manual scavengers

Time: 1100 to 1145 Hall: Theatre - Rudraksh

Moderator: Rajeev B, ACCORD, India.
services for the indigenous, excluded, vulnerable communities and those in fragile contexts

Title: Cutting across issues

Time: 1200 to 1330 
Hall: Silver Oak 2

Moderator: Ariel Frisancho, CMMB, Perú

Panelists:
1. Claudia Lema, Salud Sin Limites, Peru
2. Vandana Prasad, PHRN, India
3. Luz Estrada, ForoSalud, Perú
4. Jasminka Frischchikij, ESE, Macedonia
5. Josslyn Tully, Torres and Cape HHS, Australia
6. Stephanie Topp, JCU, Australia

Brief: This session would discuss cross cutting issues: traditional birth attendants, culturally appropriate community health services, health workforce, governance of public services and budgets in indigenous territories and marginalised populations. The session would also address how these issues are relevant to participants practice.

THEME 3: Advancing the agenda for Sexual and Reproductive Health Rights

Title: Global actors and their impact on SRH accountability – Negotiating the power of donors, global health initiatives and global accountability mechanisms

Time: 1200 to 1330 
Hall: Silver Oak 1

Moderator: Rupsa Mallik CREA, India

Sai Jyothirmai Racherla ARROW, Malaysia

Panelists:
1. Nilangi Sardeshpande, SAHAJ, India
2. Nidhi Goyal, WDIN, India
3. Subhashini Tharmalingam, HRiC, Australia
4. Sara Van Belle, ITM, Belgium

Brief: This session will hear experiences of practitioners who seek to link community realities with global accountability mechanisms and the strategies that they adopt. It will reflect on the challenges in engaging with these mechanisms, such as the disjunct with grassroots realities, the receptivity of governments to recommendations from these forums, and the overall effectiveness of global mechanisms.

THEME 4: Setting the framework and agenda for people centred accountability of private and corporate health care sectors

Title: Documentation of denial and violations of Patients’ Rights in the private health sector & advocacy for patient rights charters & campaigns

Time: 1200 to 1330 
Hall: Maple

Moderator: Dr. Amar Jesani, Independent Research Consultant, India

Panelists:
1. Shakuntala Bhalerao, SATHI, India
2. Shishir Chand, PBT, India
3. Amulya Nidhi, Swasthya Adhikar Manch, PHM, India
4. Moses Talibita, UNHCO, Uganda
5. Vijaya Kumar S, KJC, India

Brief: The session will focus on Patient Rights as a fulcrum for accountability of the private health sector and will feature discussions on select approaches and advocacy by activists such as campaigns and legal measures for adoption of patient rights charters by the government.

THEME 5: Forging Alliances between the Community and the Health Care Workers

Title: Stories of change: Experiences of strengthening accountability

Time: 1200 to 1330 
Hall: Casuarina

Moderator: Susana Barria, Public Service International, India

Panelists:
1. Sunandama Shantappa, JMS, India.
2. Fatima Lamish Adamu, W4H - DAI, Nigeria
3. Mira Sadgopal and Sandhya Gautam, Jeeva Collective, India
4. Shehnaz Munshi, WitsUniversity, South Africa
5. Samir Garg, CSHRC, India
6. Fidele Mukinda Kanyimbu, UWC, South Africa.
7. Wilson Damien Asibu, CMPD Malawi and EQUINET, Malawi.

Brief: This session focuses on possibilities of fostering constructive spaces of accountability through various modalities that is, forging alliances with community, collectivisation, innovative learning mechanisms and creating alternatives. Experiences of such stories of change would be shared from India, Kenya, Malawi, Nigeria and South Africa.

WORKSHOP

Title: Complementing legal accountability with community action for health rights.

Time: 1200 to 1330 Hall: Theatre- Amaltas

Moderator: Jayshree Satpute, Nazdeek, India

Panelists:
1. Owuor Erick Otieno, KAPLET, Kenya
2. Devika Biswas, HealthWatch Forum, India
3. Kabanda David, CEHURD, Uganda
4. Rajdev Chaturvedi, HealthWatch Forum, India

Brief: The use of law to advance health rights is an important component of accountability work. In the field of social accountability it has often been used to bolster collective action as well as for individual redress. This session will discuss the approach that has been adopted by practitioners to supplement community empowerment and action efforts, with legal strategies, and the successes and challenges encountered therein.

INTER-THEMATIC SESSIONS

1. Citizen action on public finance and accountability for inclusive health

Venue: Silver Oak 1 Time: 1430 to 1600 hours

Host: International Budget Partnership (IBP), USA

Moderator: Brendan Halloran, IBP, USA

Panelists:
- Fernando Jerez, CEGSS, Guatemala
- Priyanka Samy, IBP, India

Brief: This session will engage in a participatory exploration of on public finance and health. The discussions would explore how public resources are being used to provide inclusive health care by drawing on the experiences of community practitioners. The session will also focus on practical approaches and strategies that can be effective in engaging public finance and health care systems.

2. Social Determinants of Health and Accountability- Citizen Participation for Social Accountability & System Strengthening for Safe Water, Sanitation and Hygiene

Venue: Silver Oak 2 Time: 1430 to 1600 hours

Host: WaterAid

Moderator: Vanita Suneja, WaterAid, South Asia

Panelists:
- Nabin Kumar Shahi, KIRDARC, Nepal
- Sarbagya Shrestha, WaterAid, Nepal
- Avani Kapoor, AI-CPR, India
- Anurag Gupta, WaterAid, India
- Kiran Kumar Sen, INREM Foundation, India
- Mohammad Mizanur Rahman Akand, SKS, Bangladesh
- S. Mohammad Nurullah Awal, WA, Bangladesh

Brief: In the milestone declaration of Alma Ata, adequate access to safe water and basic sanitation is one of the necessary condition for primary health care. The instruments of social accountability with enhanced state-citizen interactions can strengthen quality water, sanitation and hygiene services. WaterAid with its partners and allies will share experience from Asia and facilitate discussions to broaden the understanding on social accountability, its scope and limitations.
3. For-profit actors, global governance and accountability in health

Venue: Casuarina  Time: 1430 to 1600 hours
Host: COPASAH
Moderator: E. Premdas Pinto, CHSJ, India.
Panelists:
- Jashodhara Dasgupta, NFI, India
- Sarojini N B, Sama, India
- Anuj Kapilashrami, QMU London, UK
- Moses Mulumba, CEHURD Uganda
- Gopa Kumar K M, TWN, India
- Borjan Pavlovski, ESE, Macedonia
Brief: The global drivers of ill-health along with dysfunctional global governance and power asymmetry between global actors and people perpetuate health inequities many times also through nation states. This session would examine the evidence for this, by focusing on the experiences of social accountability advocates from various countries. Overall an understanding of the ‘global political determinants’ would be critically examined as well.

4. Accountability for health rights of persons with diverse sexual orientations, gender identities, and expressions

Venue: Magnolia  Time: 1430 to 1600 hours
Host: COPASAH
Moderator: Anna Mmolai-Chalmers, LEGABIBO, Botswana
Panelists:
- Santosh Giri, Kolkata-Rista, India
- Chayanika Shah, LABIA Mumbai, India
- Peter Njane, Ishtar MSM, Kenya
- Ketki Ranade, TISS Mumbai, India
- Md. Abul Borkat, Bandhu, Bangladesh
Brief: This session will examine the health needs of persons with diverse sexual orientations and gender identities beyond traditional frameworks. The participants would also discuss the strategies that grassroots rights defenders have used to realise health rights within constrained social, legal and political contexts. It will examine complex challenges related to criminalisation, discrimination and violence that persons with diverse sexual orientations and gender identities face.

5. Funding and other resources for social accountability: Re-examining priorities

Venue: Amaltas  Time: 1430 to 1600 hours
Host: COPASAH
Moderator: Vanita Nayak Mukherjee, DAWN India
Panelists:
- Hilde van Graeve, WHO, India
- Anindya Chatterjee, IDRC, India
- Geoffrey Opio, OSIEA, Uganda
- Sai Jyothirmai Racherla, ARROW, Malaysia
Brief: This session aims to understand how donors and other stakeholders of development examine accountability and participation while supporting development projects. The discussions will also encompass whether such projects exhibit concern for equity while demanding effectiveness along with examining funding priorities and the challenges that emerge.

6. Asking the right questions - Research and Social Accountability

Venue: Maple  Time: 1430 to 1600 hours
Host: Institute of Development Studies, United Kingdom
Moderator: Anuradha Joshi, IDS Sussex, UK
Panelists:
- Jonathan Fox, ARC, American University, USA
- Marta Schaaf, GHG-MSPH, USA
- Walter Flores, CEGGS, Guatemala
- World Café presenters (Practitioner-Researchers)
Brief: Research on social accountability has been dominated by institutions interested in what works, but largely from the project logic. This
session will explore how prioritising research questions that emerge from practice through researcher-partner collaborations (which involve communities meaningfully in research processes) can improve accountability efforts and including the design and delivery of development interventions.

**EVENING PLENARY**

**Title:** Knowledge building and learning synthesis-2

**Time:** 1630 to 1800  
**Hall:** Silver Oak

**Moderator:** Abhay Shukla, SATHI, India.

**Synthesis:** Annette Fisher, IDS Sussex, UK

**Panelists:**

1. Sanjeeta Gawri, C3, India

**Brief:** This synthesis session will start with a short 10-15 minute overview of the learnings gleaned from the various panels. This will be followed by short inputs from 5 panellists chosen from among the practitioners. The session will be then open to the floor for discussion of the learning and additional learnings from the floor. The panel will then end with a short reflection from one of the COPASAH steering committee members on where the community is based on the day.
October 18, 2019 Friday

MORNING PLENARY (0900 TO 1030)
PRACTITIONER HUDDLE (1100 TO 1145)
THEMATIC SESSION (1200 TO 1330)
PRACTITIONER ASSEMBLY (1430 TO 1600)
CLOSING PLENARY (1630 TO 1800)
MORNING PLENARY

Title: Regional realities and priorities for action

Time: 0900 to 1030  Hall: Silver Oak

Moderator: Renu Khanna, SAHAJ, India

Panelists:
1. Ariel Frisancho, CMMB, Peru
2. Jane Nalunga, SEATINI, Uganda
3. Borjan Pavlovski, ESE, Macedonia
4. Masuma Mamdani, Ifakara Health Institute, Tanzania
5. Anuradha Joshi, IDS, Sussex, UK

Brief: Diving deeper to understand how do the key themes of discussion in the Symposium resonate with regional realities, this moderated panel discussion would distill the specific regional issues (region-wise) that need to be included within a ‘globalised’ framework of accountability.

PRACTITIONER HUDDLE

Huddle 1: Roma community in Southern Central Europe and social accountability.

Time: 1100 to 1145  Hall: Silver Oak 1

Moderator: Borjan Pavlovski, ESE, Macedonia

Brief: Moderated Discussion

Huddle 2: Peoples’ ownership and state accountability

Time: 1100 to 1145  Hall: Silver Oak 2

Moderator: Vandana Prasad, PHRN, India

Brief: Moderated discussion on experiences from the Right to Food Campaign with Predominantly Tribal Communities

Huddle 3: Photo story on accountability and social movements

Time: 1100 to 1145  Hall: Casuarina

Moderator: Deepa, SAMA, India

Brief: Photo stories: Building Global Solidarity (PHM Global), Ethics as a social movement (FMES, India), Dalit women’s grassroots movement (JMS India).

Huddle 4: NGO code of conduct for health systems strengthening: keeping NGOs accountable to communities

Time: 1100 to 1145  Hall: Magnolia

Moderator: Julia Robinson, HAI, Washington University, USA

Brief: Moderated Discussion

Huddle 5: Using Photo stories for social accountability practice

Time: 1100 to 1145  Hall: Maple

Moderator: Sambit Mohanty & Surekha Dhaleta, CHSJ, India

Brief: Discussion on techniques to create photo stories for social accountability.

Huddle 6: Death of a MR - Film and discussion on patient’s rights

Time: 1100 to 1145  Hall: Theatre- Amaltas

Moderator: Dr. Arun Gadre, SATHI, India

Brief: Film based discussion
THEMATICAL SESSIONS

THEME 1: Community action in governance and accountability for health systems strengthening

Title: Rethinking strategies for social accountability

Time: 1200 to 1330 Hall: Magnolia

Moderator: Renu Khanna, SAHAJ, India

Brief: Through World Cafe methodology, this session would help the participants to assess whether practices are tactical or strategic and build the value of Strategic Social Accountability processes.

THEME 2: Improving access to quality health services for the indigenous, excluded, vulnerable communities and those in fragile contexts

Title: Strategising for the short and mid term

Time: 1200 to 1330 Hall: Silver Oak 2

Moderator: Walter Flores, CEGSS, Guatemala.

Panelists:
1. Ariel Frisancho, CMMB, Perú
2. Jonathan Fox, ARD, USA
3. Ofelia Conceicao, Namati, Mozambique

Brief: This session will discuss the international and national frameworks aimed specifically for indigenous populations (UN convention, World Bank safeguards, national laws) and current global initiatives and goals (SDGs UHC) and how they may be used strategically to advance indigenous populations demands. The session will also present some specific approaches such as strategic litigation and legal empowerment.

THEME 3: Advancing the agenda for Sexual and Reproductive Health rights

Title: Critical engagement with the State on SRH rights – pushing the boundaries of current practice

Time: 1200 to 1330 Hall: Silver Oak 1

Moderator: Marta Schaaf MSPH-GHJG, USA

Brief: Accountability practice in sexual and reproductive health rights must engage with communities as well as various levels of the state, from policy and politics, to health facilities at the frontline of service provision. This session will discuss the strategies that practitioners have adopted, and critically evaluate these to identify challenges and ways forward.

THEME 4: Setting the framework and agenda for people centred accountability of private and corporate health care sectors

Title: Strategy planning- Promising case studies of strategies used to regulate the private health sector and promote accountability

Time: 1200 to 1330 Hall: Maple

Moderator: Abhay Shukla, SATHI & PHM- India

Panelists:
1. Manuj Weerasinghe, UoC, Sri Lanka
2. Brian Kiira, ISER, Uganda
3. Arun Gadre, SATHI, ADEH, India
4. Meena Putturaj, IPH, India
5. Birender Sangwan, Advocate & Citizen Activist, India

Brief: The session will examine different strategies and initiatives adopted by activists and citizens in an effort to introduce transparency and a robust regulatory framework in the private health sector and move towards people centered rational and affordable healthcare.
THEME 5: Forging Alliances between the Community and the Health Care Workers

**Title:** Way forward: Strategic approaches to accountability

**Time:** 1200 to 1330  
**Hall:** Casuarina

**Moderator:** Arima Mishra, Azim Premji University, India

**Panelists:**
1. Leanne Brady, UCT, South Africa.
2. Leila Elizabeth Caleb Verkey, C3, India.
3. Lindsay Barnes, JCMB, Jharkhand, India

**Brief:** Based on specific learnings from the different experiences of fostering accountability in day 2, the discussions in this session would focus on strategies including understanding role of training/learning; organisational mechanisms including the role of civil society and role of community groups in creating a more respectful and trusted relationships with health care workers.

WORKSHOP

**Title:** Expressing Citizenship: Promoting community participation in policy development for health equity and justice.

**Time:** 1200 to 1330  
**Hall:** Theatre- Amaltas

**Moderator:** Issac Benson, APU, India

**Co-moderator:** Shreelata Rao Sheshadri, APU, India

**Brief:** Community efforts towards influencing policy decisions seldom go beyond token representation of community voices. The session focuses on effective use of community participation to influence dominant approaches to engaging with health policy. Using Legislative Theatre and Image Theatre, we raise fundamental questions around community participation within health systems and services, and its implications for health rights, equity and social justice.

PRACTITIONER’S ASSEMBLY

**Time:** 1430 to 1630  
**Hall:** Silver Oak

**Moderator:** Abhay Shukla

**Co-moderator:** Aminu Magashi Garba

**Brief:** The practitioners assembly aims at bringing together all the members of COPASAH. This assembly would work towards consolidation of the action agenda (call to action). The charter of social accountability will be endorsed and launched in this assembly. The Social Accountability Charter is a synthesis of citizen centred social accountability and it will consolidate global call for action of COPASAH. This call for action would enable to shape the domain and action for social accountability and generate decisive response from governments. The charter is intended to be a transformative political tool for activists that advances social justice, and empowers the marginalised through the call for action.

CLOSING PLENARY

**Title:** Taking the Agenda Forward

**Time:** 1630 to 1800  
**Hall:** Silver Oak

**Moderator:** Jashodhara Dasgupta, NFI, India

**Panelists:**
1. Gita Sen, IAP, PHFI, India
2. Amitabh Behar, Oxfam India, India
3. Rachel Tolhurst, LSTM, UK
4. Fatima Adamu, DAI, Nigeria
5. Claudia Lema, Salud Sin Limites, Peru

**Brief:** The session will start with the salient features of the COPASAH call for action being shared from the stage. The speakers will respond to the Call for Action based on their vantage point.
### COPSAH GLOBAL SYMPOSIUM 2019

16-18, 2019
Films | Posters | Exhibitions

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**FILMS ON SOCIAL ACCOUNTABILITY PRACTICE AND FACILITATED DISCUSSIONS**

<table>
<thead>
<tr>
<th>Hall: Rudraksh (Theatre)</th>
<th>Film Curator: Arun Lobo, Vimukti, India</th>
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<tr>
<th>Date</th>
<th>1200 to 1330</th>
<th>1430 to 1600</th>
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| 16 October 2019 | **Theme:** Reproductive Justice and Health Accountability  
**Duration:** 53:08  
**Moderator:** Shakeel Ur Rahman, CHARM, India  
*Small Family Happy Family* (39:56, Hindi with Eng. Subtitles, India): About India’s solution to the “Problem” of population and reproductive justice  
*Family Planning then and now* (13:52, English/Hindi, India): About targeted Sterilization, the tragic promotion of family planning at the cost of poverty and ill health. | **Theme:** Maternal Health and Social Accountability  
**Duration:** 22:25  
**Moderator:** Nilangi Sardeshpande, SAHAJ, India  
*It takes a village to save a mother’s life.* (4:50, Hindi/Gujarati with English subtitles, India): About social accountability mechanisms to make maternal health a community concern.  
*Maternal Health: Delivery Denied.* (4:45, Kannada with English subtitles, India): About a testimony of health care denial, negligence and discrimination.  
*Quality, Equity and Dignity* (2:10, English, India): Campaign for women, to understand their expectation for maternal health care.  
*Respectful Maternal Care* (1:43, Regional with English subtitles, India): Quality and respectful care is due to every childbearing woman and the newborn as universal human right.  
*HIV +ve person and maternal care* (9:21, Kannada with English subtitles, India): About maternal health care denial and discrimination because of HIV status |
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<th>Date</th>
<th>Theme</th>
<th>Duration</th>
<th>Moderator</th>
<th>Community Experiences</th>
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<tbody>
<tr>
<td>17 October</td>
<td><strong>Theme: Social Accountability as a Process for Justice, Wellbeing &amp; Dignity</strong>&lt;br&gt;Duration: 31.07&lt;br&gt;Moderator: Nafis Faizi, JSA, India&lt;br&gt;Community Experiences: Kariappa and Shruthi (JMS)&lt;br&gt;Hejjegalu - “The Foot Steps” (25:34, Regional -Kannada with English Subtitles, India): About Emergence of Women Movement to fight against social oppression&lt;br&gt;For Roma Justice is Sometimes the Best Medicine. (5:33, Macedonian with English subtitles, Macedonia): About the limited access to health systems and the role of paralegals.</td>
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<td><strong>Theme: Medicines, Governance and Accountability.</strong>&lt;br&gt;Duration: 25:13&lt;br&gt;Moderator: Richa Chintan, JSA (PHM), India.</td>
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<td>Vaccines are still unavailable for Roma People&lt;br&gt;(5:53, Macedonian with English subtitles, Macedonia): About limited access to health services, low level of immunization.</td>
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<td>Red Zone Paramedic&lt;br&gt;(5:00, English, South Africa): About paramedics if emergency care who live and work in designated high-risk area.</td>
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<td>Durgamma – testimony of a Dalit Woman&lt;br&gt;(8:50, Kannada with English Subtitles, India): The struggle of a women to undergo treatment in any hospital.</td>
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<td>Against Medicines Robbery&lt;br&gt;(1:32, Spanish, Mexico): About corruption and inefficiency in the distribution and delivery of medicines to patients.</td>
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<td>TB Death&lt;br&gt;(3:48, Kannada with English subtitles, India): About the death of a person with TB, medicines and negligence</td>
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<td>18 October</td>
<td><strong>Theme: Community Action, Accountability and Citizenship</strong>&lt;br&gt;Duration: 40:29&lt;br&gt;Moderator: Satnam Singh, JSA, India&lt;br&gt;Reviewing Hopes Realizing Rights&lt;br&gt;(22:31, Regional with English subtitles, India): Community health monitoring, dynamics of generating voices and demands at community level.&lt;br&gt;Our Health Our Money&lt;br&gt;(13:05, Regional with English subtitles, India): About the work of the village development committee in making the health service more accessible.&lt;br&gt;Community Defenders of the Right to Health&lt;br&gt;(4:53, Spanish with English subtitles, Guatemala): About active vigilance and demand for action through the network of community defenders.</td>
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EXHIBITION BOOTHs

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<tr>
<th>Date</th>
<th>Booth- 1</th>
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<tr>
<td>16 Oct’19</td>
<td>MEDICAL &amp; HELP DESK</td>
<td>COPASAH</td>
<td>PHM</td>
<td>Co-organisers</td>
<td>AFRICA</td>
<td>Asia + SAHAJ</td>
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<td>17 Oct’19</td>
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<td>PHM</td>
<td>Co-organisers</td>
<td>Latin America</td>
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<td>18 Oct’19</td>
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<td>Latin America</td>
<td>Africa</td>
<td>Central Europe + Others</td>
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POSTER BASED SOCIAL ACCOUNTABILITY DISCUSSIONS

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<thead>
<tr>
<th>DAY</th>
<th>Clusters</th>
<th>Author Name</th>
<th>Organisation</th>
<th>Country</th>
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<tr>
<td></td>
<td></td>
<td>Rittika Brahmachari</td>
<td>CHILDREN INTERNATIONAL - SAHAY</td>
<td>India</td>
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<td>Ketaki Das</td>
<td>West Bengal Voluntary Health Association</td>
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<td>Neeta Hardikar</td>
<td>ANANDI</td>
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<td>Tinashe Njanji</td>
<td>PHM</td>
<td>South Africa</td>
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<td></td>
<td>2. Accountability for Sexual and Reproductive Health</td>
<td>Tanvi Monga</td>
<td>IPAS</td>
<td>United States</td>
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<td>Sudhir Tripathi</td>
<td>Bundhelkhand Development Foundation</td>
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<td>Manmeet Bhatia</td>
<td>SAHAYOG</td>
<td>India</td>
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<td>Bhavana Jadhav</td>
<td>Streevani</td>
<td>India</td>
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<td>3. Health Workers Challenges</td>
<td>Leanne Brady</td>
<td>Western Cape Department of Health &amp; University of Cape Town</td>
<td>South Africa</td>
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<td></td>
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<td>Satnam Singh</td>
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<td>Man Singh Jat</td>
<td>AllIMS</td>
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<td>4. Reproductive Health in Bangladesh</td>
<td>Samia Afrin</td>
<td>Naripokkho</td>
<td>Bangladesh</td>
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<td>Kamrun Nahar</td>
<td>Naripokkho</td>
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<td>Elvina Mustary and Md. Abul Borkat</td>
<td>RHSTEP and Bandhu Social Welfare Society</td>
<td>Bangladesh</td>
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<td>18th October</td>
<td>5. Community Engagement for Social Accountability</td>
<td>Binoy Acharya</td>
<td>UNNATI</td>
<td>India</td>
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<td>Muhigirwa Beinfait</td>
<td>International Rescue committee</td>
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<td>Mubangizi Vincent</td>
<td>Mbarara University of Science &amp; Technology</td>
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<td>Percy Ngwerume</td>
<td>SfAIDS</td>
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<td>Luis Lazo Hilderan</td>
<td>Nacional de Foro Salud</td>
<td>Peru</td>
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<td>6. Accountability for Sexual and Reproductive Health</td>
<td>Peninah Khisa</td>
<td>PHM</td>
<td>Kenya</td>
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<td>Rajdev Chaturvedi</td>
<td>Gramin Punanrman Sansthan</td>
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<td>Rudrakshina Banerjee</td>
<td>CHSJ</td>
<td>India</td>
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<td>7. Approaches for Health Rights Advocacy</td>
<td>Jane Nalunga</td>
<td>SEATINI</td>
<td>Uganda</td>
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<td>Kaaren Mathias</td>
<td>Emmanuel Hospital Association</td>
<td>India</td>
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<td>Florin Nasture</td>
<td>Roma Cultural Center O Del Amencra</td>
<td>Romania</td>
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<td>8. Provider Client Interface</td>
<td>Anteneh Asefa Mekonnen</td>
<td>Hawassa University</td>
<td>Ethiopia</td>
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<td>Esnart Mwila</td>
<td>TALC</td>
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<td>Tina Ravi</td>
<td>Centre for Catalyzing Change</td>
<td>India</td>
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<td>Aruna Uprety</td>
<td>Rural Health Education Service Trust</td>
<td>Nepal</td>
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<td>Hanne Haricharan</td>
<td>University of Cape Town</td>
<td>South Africa</td>
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<td>9. Accountability and Urban Health</td>
<td>ARISE Consortium</td>
<td>ARISE overview: Accountability for Informal Urban Equity</td>
<td>Bangladesh, India, Kenya and Sierra Leone</td>
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<td>The ARISE safeguarding approach</td>
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<td>Shades of informality: working with waste pickers in ARISE</td>
<td>India</td>
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Meet CoPGS2019 Creative Accountability Contest winners

Films Category: Best Two Entries

1. VAISHALI ZARARIA, SAHAJ, INDIA
   Best entry overall
   Film - *It takes a village to save a mother’s life: Using social accountability for better maternal health outcomes* (2019)

2. LEANNE BRADY, UNIVERSITY OF CAPE TOWN, SOUTH AFRICA
   Film - *Red zone paramedics*

Poster Category: Best Entry

LAKSHMI MURTHY, JATAN SANSTHAN, INDIA
Poster - *Menstruation: Including boys and men in conversation*

Photo Story Category: Best Two Entries

1. JAYSHREE SATPUTE, NAZDEEK, INDIA
   Photo Story - *Women in Delhi secure health and nutrition services for their community*

2. RITTIKA BRAHMACHARI, CHILDREN INTERNATIONAL-SAHAY, INDIA
   Photo Story - *I too can! Mothers measuring MUAC of malnourished children urban slums of Kolkata, West Bengal.*

Overall Best Entry

VAISHALI ZARARIA, SAHAJ, INDIA

*is awarded the overall best entry of the three categories (Films, Poster & Photo Story)*
COPASAH
Steering Committee Members

ABHIJIT DAS, CHSJ, India
ABHAY SHUKLA, SATHI, India
AMINU MAGASHI GARBA, AHBN, Nigeria

ARIEL FRISANCHO ARROYO, CMMB, Peru
BORJAN PAVLOVSKI, ESE, Macedonia
MOSES MULUMBA, CEHURD, Uganda

RENU KHANNA, SAHAI, India
WALTER FLORES, CEGSS, Guatemala
CoPGS2019 CO-ORGANISERS

The COPASAH Global Symposium 2019 happening from 15-18 October, New Delhi on Citizenship, Governance and Accountability in Health is being organised by COPASAH in partnership with its alliances for social accountability and human rights for the health, well-being and dignity of the marginalised. The co-organisers include Peoples’ Health Movement (PHM), Accountability Research Centre (ARC) and Institute of Development Studies (IDS), Azim Premji University and Program on global health justice and governance.

PEOPLE’S HEALTH MOVEMENT (PHM)
The PHM is a global network bringing together grassroots health activists, civil society organizations and academic institutions from around the world, particularly from low and middle income countries (L&MIC). The network currently has a presence in around 70 countries. Guided by the People’s Charter for Health (PCH), PHM works on various programmes and activities and is committed to Comprehensive Primary Health Care and addressing the Social, Environmental and Economic Determinants of Health.

ACCOUNTABILITY RESEARCH CENTRE (ARC)
The Accountability Research Center (ARC) is an action-research incubator based in the School of International Service (SIS) at American University. The mission of SIS includes “waging peace.” ARC collaborates with its partners to contribute to global thinking on how to improve public accountability and build more inclusive societies. ARC’s two main goals are to: Help improve the organizational effectiveness of its partners and inform agenda setting within the global transparency, participation, and accountability field. Each goal reinforces the other.

INSTITUTE OF DEVELOPMENT STUDIES (IDS)
The Institute of Development Studies (IDS) is a global research and learning organisation for equitable and sustainable change based in Sussex, UK. IDS believes passionately that cutting-edge research, knowledge and mutual learning are crucial in shaping the transformations needed to reduce inequalities, accelerate sustainability and build more inclusive and secure societies. In line with our engaged excellence approach, we are committed to collaborating closely with local civil society, governments, international NGOs, citizens, donors, researchers and many others to realise this positive change. In partnership with the University of Sussex, IDS is ranked first in the world for development studies by the QS University Rankings.

AZIM PREMJI UNIVERSITY (APU)
The Azim Premji University is an endowment based not for profit private university committed to a social purpose. Set up in 2010 under the aegis of the Azim Premji Foundation that has been working in the field of strengthening primary school education for close to two decades, the university visions itself to contribute to a just, humane, equitable and sustainable society. As part of this vision, the university offers several innovative undergraduate and postgraduate programs including Master’s in Development, Education, Public Policy and Governance and Law and Development to prepare students to contribute to the social sector. It also offers several short courses for working professionals as part of its continuing education initiatives.

PROGRAM ON GLOBAL HEALTH JUSTICE AND GOVERNANCE, COLUMBIA UNIVERSITY MAILMAN SCHOOL OF PUBLIC HEALTH

The Global Health Justice and Governance Program (GHJGP) is a university-wide initiative housed in the Heilbrunn Department of Population and Family Health at Columbia University’s Mailman School of Public Health. GHJGP seeks to combine Mailman’s scientific, human rights, and policy expertise to promote justice across three domains: gender, environmental, and food justice. GHJGP’s mission is to address the political determinants of adverse health outcomes across these domains. Through collaborative research with a diverse array of partners, GHJGP highlights the need for and helps to establish improved governance. GHJGP’s work explicitly interrogates the role of law, policy, governance and accountability in promoting – or undermining – justice. We analyze standards of evidence used by donors to evaluate the “success” of interventions and assess which stakeholders are unable to establish “success” by these standards.
CoPGS2019 Theme Anchors

Theme 1
Community Action in governance and accountability in health system strengthening.

- Sandhya Y K
  SAHAYOG – India

- E. Premdas Pinto
  CHSJ-India

- Renu Khanna
  SAHAJ – India

Theme 2
Improving access to quality health services for the indigenous, excluded, vulnerable communities and those in fragile contexts

- Walter Flores
  CEGSS - Guatemala

- Ariel Frisancho
  CMMB- Peru
Theme 3
Advancing the agenda for Sexual and Reproductive Health Rights

Sana Contractor
CHSJ-India

Theme 4
Setting the framework and agenda for people centred accountability of private and corporate health care sector

Abhay Shukla
SATHI- India
Kanchan Pawar
SATHI- India

Theme 5
Forging alliances between the community and Health care workers

Arima Mishra
APU- India
Santosh Mahindrakar
IAPH-India
Sandhya Gautam
CHSJ-India
Sunita Bandewar
HELI-FMES, India
Symposium Secretariat Team

Surekha Dhaleta
Tulsi Manimutthu
Sana Contractor

Satish Kumar Singh
Athul S.G.

Ajay Kumar
Sambit Mohanty

Dheeraj Goswami
E. Premdas Pinto
Preamble:

1. This Code of Respectful Behaviour in the Symposium (referred to as CODE) relates to the expected standard of behaviour in the COPASAH Global Symposium, held between 15 – 18 October 2019.

2. This CODE applies to all symposium participants [delegates, volunteers, speakers, organisers and the hired staff, and each and everyone who is present at the venue [includes premises of the symposium and place of accommodation and the transit between the two].

3. The purpose of this CODE is to recognise, remind and reinforce the need to create a safe, inclusive, ethical and respectful workplace for all, especially, those who are vulnerable in public spaces – women, children, members belonging to different sexual orientations and gender identities, different religious, ethnicities and the like.

CODE:

1. All participants are expected to observe the highest standards of ethics, integrity and respectful behaviour towards all and especially the vulnerable individuals and groups. They include by law and policy the following: women, children, members belonging to different sexual orientations and gender identities, different religions and ethnicities;

2. All participants are expected to refrain from all acts that hurt or cause harm to the cultural, religious, ethnic or identity related sentiments or dignity. Some of the examples of indignifying behaviours include: causing offence, abusive behaviour, belittling others, threatening behaviour, physical assault, interfering with a colleague’s personal affairs, any kind of sexual harassment, including verbal and physical.

3. No discrimination may be practiced on the basis of sex, sexual orientation, gender identity, ability, race, caste or other factors related to one’s dignity and self-respect.

4. All participants are expected to comply with all the laws, policies, procedures, rules, and regulations that are in practice in India. Some of them include the following:
   a. The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 which prohibits all behaviours of men falling under the broad definition of sexual harassment; available at http://www.nitc.ac.in/app/webroot/image/upload/77331401.pdf

5. Committee Against Sexual Harassment and for Grievance Redressal: A committee will be effective from 0900 Hours 15 October 2019 Wednesday to 1800 hours 18 October 2019 Friday with the following members-
   1. Sunita Bandewar, HELI-FMES, India - Convener and Presiding Officer
   2. Marta Schaaf, MSPH-GHGJ, USA - Member
   3. Moses Mulumba (Advocate), CEHURD, Uganda - Member
   4. Claudia Lema, Salud Sin Limites, Peru - member
MECHANISM FOR GRIEVANCE REDRESSAL UNDER THIS CODE:

- A Committee Room, dedicated to redress any grievance is located in the Symposium Secretariat Office in the basement. A copy of all the relevant laws is available in the Committee Room as well as at the ‘Help Desk’ in the Silver Oak – Patio (i.e. the registration place).
- Committee members will be available between 1400 – 1800 hours, during 15-18 October, on prior communication only.
- Following are the contact methods to send any grievance related communication/complaint relating to this CODE:

  WhatsApp Number: +918800607304
  Email address: copgs2019.grievance@gmail.com
  Committee phone number: +917838188927

CONSENT BY THE PARTICIPANT:

- I am informed and am aware of the Code of Respectful Behaviour of the COPASAH Global Symposium 2019;
- I am aware of the policies around these issues, as enacted by Government of India. I am informed that the copies of the said legislations are available in the COPASAH Exhibition Booth.
- I am informed about the Committee Against Sexual Harassment and for Grievance Redressal.
- I agree to comply with all these policies and to abide by the Code of Respectful Behaviour.

(KINDLY SIGN THIS DOCUMENT AS YOUR CONSENT TO THIS CODE. COPIES ARE AVAILABLE AT REGISTRATION DESK)
ABOUT DELHI

Delhi takes pride in being the capital city of India and the political hub apart from being an historical abode to many dynasties. A vibrant melting pot, it encapsulates two very different worlds, the ‘old’ and the ‘new’, each representing delectably different experiences. It has many captivating ancient monuments, magnificent museums, a vivacious performing-arts scene and some of the happening places to try out different delicacies. Delhi blends within its folds the cultural variety of India. Delhi is not just a name, it is a feeling.

Climate/Temperature In Delhi

The timings of the Symposium i.e. October The autumn/fall begins in Delhi, with low levels of humidity, wherein the temperature ranges between 32°-33° / 20°-21°. Recommended Clothing: Light cotton clothes are appropriate for travel.

Some Places to Explore around Delhi- Discover more about places to visit in Delhi on: http://www.delhitourism.gov.in/delhitourism/tourist_place/index.jsp

Red Fort:

A 17th century fort complex, constructed in the walled city of Old Delhi, it dates from the very peak of Mughal Power. Built by the Mughal Emperor, Shahjahan in 1648 it is a designated UNESCO World heritage site now. The planning and aesthetics of this Fort represent the zenith of Mughal creativity which prevailed during the reign of Emperor Shah Jahan.

Qutub Minar:

A fine example of early Afghan architecture, its construction started immediately after the defeat of the last Hindu kingdom in Delhi in 1193 as a symbol of victory. It is surrounded by several other ancient and medieval structures and ruins, collectively known as the Qutub complex.

Humayun’s Tomb:

Declared as UNESCO world heritage site, it was commissioned in 1562 AD by the Mughal Ruler, Humayun’s widow. It is the first mature example of Mughal architecture and the first structure to use red sand stone on a massive scale.

India Gate:

Situated in the heart of New Delhi, India Gate was designed by Sir Edwin Lutyens, inspired by the Arc de Triomphe in Paris. It was built in 1931. Originally known as the All India War Memorial, it is a prominent landmark in Delhi and commemorates the 90,000 soldiers of the Indian Army who lost their lives while fighting for the British Empire in World War I and the Third Anglo-Afghan War.

Lotus Temple:

The Bahá’í House of Worship in New Delhi is popularly known as the Lotus Temple due to its lotus flower-like shape. It was completed in 1986
Shopping Places to Explore Around:
Explore more on https://lbb.in/delhi/

Delhi Haat:
This vivid food and craft bazaar makes one feel like one is in a traditional weekly village market, called a ‘HAAT’. It is one of Delhi’s most adored leisure spot beautifully reclaimed on a storm water drain. It offers an exotic blend of delicious regional foods, shopping and events.

Connaught Place:
Shaped like a horse-shoe this place is meant to be lucky for both the shoppers and shopkeepers. It has been modeled after the Royal Crescent in Bath, England and was made by the Britishers in 1931. No trip to Delhi can be complete without a shopping spree in CP, the heart of Delhi.

Janpath Market:
This popular and bubbling Delhi market has something for everyone. This tourist strip sells the usual trinkets from everywhere in India and Tibet, and it’s a great place to shop for things to take back home. Haggle hard. Chandni Chowk: It is one of the oldest and busiest markets in Old Delhi. Built in 17th century by Shah Jahan and designed by his daughter Jahan Ara, the market was once divided by canals to reflect moonlight, hence the name Chandni. A pure pandemonium, an exploration of its winding, narrow alleyways is certainly an adventure.

Khan Market
The market for the elite, it has been rated as the costliest retail location in India. It is situated in one of the greenest pockets of the city, very close to the famed Lodhi Gardens.

In order to book tours in Delhi and around, you may contact

SUMMIT-ALPCORD NETWORK
Event Managers

Mr. Manjeet Singh
M: +91 9871794729
E: meetings@alpcord.com

SUMMIT-ALPCORD NETWORK
1201, 12th Floor, New Delhi House
27, Barakhamba Road, New Delhi-110001, India
Website: www.alpcord.com

COPASAH gratefully acknowledges the support of various partners, committee members and volunteers who have contributed towards organising this Symposium.